Configuring your Windows Mobile Device for Tri-C Exchange Mail

System Requirements:

Your device must support the Microsoft Messaging & Security Feature Pack for Windows Mobile 5.0 or Higher.
Please consult your service provider for version verification or update instructions.

Configuration:

* You **DO NOT** need to connect your device to your PC to configure for Direct Push Email.

With your device Powered on and Connected to your carrier network, choose programs from the start menu.

Next double tap on ActiveSync
Double tap on “set up your device to sync with it”

Enter CCCMAIL.TRI-C.EDU in the Server Address box.

Check the box requiring a secure SSL connection and tap Next.
Enter your network ID in the Username box

Enter your network password in the password box

Enter CCC_NETWORK in the Domain box

Make sure the Save password checkbox is checked and click Next.

Choose the Exchange server folders that you would like to automatically synchronize with your device and tap Finish.
Your device will now begin to synchronize.

If you have not already created a password for your device you will be requested to do so before synchronization can begin. The device password is at minimum a 4 digit pin consisting of numeric characters.

**IMPORTANT:** Read Below
* After successful connection, the college’s mobile computing and security policies are downloaded and applied to your device. Your 4 Digit PIN must be entered after 5 minutes of inactivity and after initially powering up the device. After 8 consecutive failed password input attempts your device will be wiped of any Exchange/Outlook data.

** ITS can only provide technical assistance with connecting your device to Cuyahoga Community College’s Microsoft Exchange services. If your device fails to connect and your cell phone provider cannot help to resolve the issue, you may need to return the device to default settings. This document is provided without guarantee. ITS is NOT responsible for any data loss during the configuration process.