Error message when you try to pay for your courses or sign up for an installment payment plan.

The Tri-C payment system feature relies on Transport Layer Security (TLS) and its predecessor, Secure Sockets Layer (SSL). These are cryptographic protocols that provide security for communications over networks such as the Internet. TLS and SSL encrypt the segments of network connections at the Transport Layer end-to-end. If these protocols are not enabled in your web browser when you attempt to pay for your courses or sign up for an installment payment plan you will receive a HTTP 404 error which is commonly referred to as “Page not found.”

This behavior occurs because TLS 1.0 is not turned on by default in Internet Explorer 6.0. In order to turn on TLS 1.0 in your browser follow the steps below

1. With Internet Explorer Open, click **tools** on the menu bar

2. Click **Internet Options**
3. Click on the **advanced** tab.

4. In the **security section** scroll down to Use TLS 1.0 and click to check the box.

5. Click the OK button.
• Applies to Internet Explorer 6.0 and Internet Explorer 6.0 with Windows XP Service Pack 2 (SP2).
• For the latest version of Internet Explorer, please go here.

TLS 1.0 was first defined in RFC 2246 in January 1999 as an upgrade to SSL Version 3.0. As stated in the RFC, "the differences between this protocol and SSL 3.0 are not dramatic, but they are significant enough that TLS 1.0 and SSL 3.0 do not interoperate." TLS 1.0 does include a means by which a TLS implementation can downgrade the connection to SSL 3.0.